

# PERFORMANCE AGREEMENT



Made and entered into by and between:

**METSIMAHOLO LOCAL MUNICIPALITY**

**Mr Solomon Obakeng Mashashiane  
The Acting-Municipal Manager**

and

**Mr Mduduzi David Ndaba  
The Acting-Director Technical and Infrastructure Services**

**For the financial year:  
2018/2019**

**Period 04 July 2018 - 30 September 2018**

X  
M.D.  
S.P.  
A.B.  
S.D.

# PERFORMANCE AGREEMENT

## ENTERED INTO BY AND BETWEEN:

The **Metsimaholo Local Municipality** herein represented by **Mr Solomon Obakeng Mashiane** in his capacity as the Acting Municipal Manager (hereinafter referred to as the **Employer** or Supervisor)

and

**Mr Mduduzi Ndaba** Acting Director Technical and Infrastructure Services of the Municipality (hereinafter referred to as the **Employee**).

## WHEREBY IT IS AGREED AS FOLLOWS:

### 1. INTRODUCTION

- 1.1 Section 57 (1) (b) of the Systems Act requires the parties to conclude an annual performance agreement.
- 1.2 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the **Employee** to a set of outcomes that will secure local government policy goals as defined in the municipal Integrated Development Plan.
- 1.3 The parties wish to ensure that there is compliance with section 57 (4A); 57 (4B); 57 (4C) and 57 (5) of the Systems Act.

### 2. INTERPRETATION AND DEFINITION

2.1 In this agreement, unless the context indicates otherwise-

- a) An expression, which denotes any gender, includes the other genders, a natural person includes a judicial person and vice versa, and the singular includes the plural and vice versa;
- b) Clause headings are for convenience only and will not be used in its interpretation, and the following expressions bear the meanings assigned to them and cognate expressions bear corresponding meanings-

"Agreement means this Performance Agreement and all the Appendices hereto;

"Employee" means Mr Mduduzi Ndaba; the Acting Director Technical and Infrastructure Services of Metsimaholo Local Municipality;

Handwritten signatures and initials:

- M.D.
- S.R.
- S.O.
- 2
- A.B.
- P.M.

"Employer" means the Metsimaholo Local Municipality as represented by the Acting Municipal Manager, Mr Solomon Obakeng Mashiane.

"MEC" means the Member of the Free State Executive Council responsible for local government;

"MFMA" means the Local Government: Municipal Finance Management Act, 2003 (Act No. 56 of 2003);

"Municipality" means the Metsimaholo Local Municipality, established in terms of Structures Act;

"Regulations" means the Local Government: Performance Regulations for Municipal Managers and Managers Directly Accountable to the Municipal Managers, 2006, promulgated in the Government Gazette as Regulation Notice 805 on 1 August 2006 read together with the Local Government Regulations on Appointment and Conditions of Employment of Senior Managers, promulgated in the Government Gazette as Regulation Notice 37245 on 17 January 2014.

"Structures Act" means the Local Government: Municipal Structures Act, 2000 (Act No.117 of 1998) and

"Systems Act" means the Local Government: Municipal Systems Act, 2000 (Act No. 32 of 2000), and the Regulations promulgated in terms of the Act;

- c) Words and expressions defined in any sub-clause, for the purpose of the clause of which that sub-clause forms part, bear the meaning assigned to such words and expressions in that sub-clause; and
- d) This agreement is governed by and construed in accordance with the laws of the Republic of South Africa.

### **3. PURPOSE OF THIS AGREEMENT**

**The purpose of this Agreement is to:**

- 3.1 Comply with the provisions of Section 57 (1) (b), (4A), (4B) and (5) of the Systems Act, and the Municipal Performance Regulations for Municipal Managers and Managers directly accountable to the Municipal Managers (2006) as amended by the Regulations on Appointment and Conditions of Employment of Senior Managers (2014).
- 3.2 Specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality.

MD  
SR  
S.O  
3  
A.B.  
P.M

- 3.3 Specify accountabilities as set out in a performance plan, which forms an annexure to the performance agreement
- 3.4 Monitor and measure performance against set targeted outputs;
- 3.5 Use the performance agreement and performance plan as the basis to assess whether the employee has met the performance expectations applicable to his job
- 3.6 In the event of outstanding performance, to appropriately reward the employee and
- 3.7 Give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

#### 4. COMMENCEMENT AND DURATION

- 4.1 This agreement will commence on the **04 July 2018** and will remain in force until **30 September 2018**.
- 4.2 The parties will review the provisions of this Agreement at the end of the quarter, in October 2018.
- 4.3 This Agreement will terminate at the end of the quarter, since it is on the acting capacity.
- 4.4 The content of this Agreement may be revised at any time during the above mentioned period to determine the applicability of the matters agreed upon.
- 4.5 If at any time during the validity of this agreement the work environment alters (whether as a result of government or council decision or otherwise) to the extent that the contents of this agreement are no longer appropriate, the contents shall immediately be revised.
- 4.6 Any significant amendments or deviations must take cognizance of the requirements of sections 34 and 42 of the Systems Act, and Regulation 4(5) of the 2014 Regulations

#### 5. PERFORMANCE OBJECTIVES

- 5.1 The Performance Plan (Annexure "A") sets out:
  - 5.1.1 The performance objectives and targets that must be met by the **Employee** and
  - 5.1.2 The time frames within which those performance objectives and targets must be met.

5.2 The performance objectives and targets reflected in Annexure "A" are set by the **Employer** in consultation with the **Employee** and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, shall include key objectives; key performance indicators; target dates and weightings.

5.2.1 The key objectives describe the main tasks that need to be done.

5.2.2 The Key Performance Indicators and unit of measures provide the details of the evidence that must be provided to show that the indicator has been achieved.

5.2.3 The target dates describe the timeframe in which the work must be achieved.

5.2.4 The weightings show the relative importance of the key objectives to each other.

5.3 The **Employee's** performance will, in addition be measured in terms of contributions to the goals and strategies set out in the **Employer's** Integrated Development Plan.

## 6. PERFORMANCE MANAGEMENT SYSTEM

6.1 The **Employee** agrees to participate in the performance management system that the **Employer** adopts or introduces for the **Employer**, management and municipal staff of the **Employer**.

6.2 The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.

6.3 The **Employer** will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the **Employee**.

6.4 The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.

6.5 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.

6.5.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KRAs) and the Competency Requirements (CRs) respectively.

6.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.

M.D  
S.R  
S.D  
5  
A.B  
P.M

6.5.3 KPAs covering the main areas of work will account for 80% and CRs will account for 20% of the final assessment.

- 6.6 The **Employee's** assessment will be based on his performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (**Annexure A**) which are linked to the KPAs and will contribute 80% of the overall assessment result as per the weightings agreed to between the **Employer** and **Employee**:

| Identified Key Performance Area                        | Weight      |
|--------------------------------------------------------|-------------|
| Local Economic Development                             | 10          |
| Municipal Institutional Development and Transformation | 10          |
| Municipal Financial Viability and Management           | 10          |
| Basic Service Delivery and Infrastructure              | 60          |
| Good Governance and Public Participation               | 10          |
| <b>TOTAL</b>                                           | <b>100%</b> |

- 6.7 The key performance areas related to the functional area of the **Employee**, must be subject to negotiation between the **Municipal Manager** and the **Employee**.

- 6.8 The CRs will make up the other 20% of the Employee's assessment score, CRs as set out in the Regulations on Appointment and Conditions of Employment of Senior Manager (17 January 2014) which communicates what is expected from senior managers for effective performance in local government.

| COMPETENCY REQUIREMENTS (CR)       |                                                                                                                                                                                                           | Weight |
|------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| <b>Leading Competencies</b>        |                                                                                                                                                                                                           |        |
| Strategic Direction and Leadership | <ul style="list-style-type: none"> <li>Impact and Influence</li> <li>Institutional Performance Management</li> <li>Strategic Planning and Management</li> <li>Organisational Awareness</li> </ul>         | 8.35   |
| People Management                  | <ul style="list-style-type: none"> <li>Human Capital Planning and Development</li> <li>Diversity Management</li> <li>Employee Relations Management</li> <li>Negotiation and Dispute Management</li> </ul> | 8.33   |
| Program and Project Management     | <ul style="list-style-type: none"> <li>Program and Project Planning and Implementation</li> <li>Service Delivery Management</li> <li>Program and Project Monitoring and Evaluation</li> </ul>             | 8.33   |
| Financial Management               | <ul style="list-style-type: none"> <li>Budget Planning and Execution</li> <li>Financial Strategy and Delivery</li> <li>Financial Reporting and Monitoring</li> </ul>                                      | 8.33   |

|                                      |                                                                                                                                                                             |      |
|--------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|
| Change Leadership                    | <ul style="list-style-type: none"> <li>• Change Vision and Strategy</li> <li>• Process Design and Improvement</li> <li>• Change Impact Monitoring and Evaluation</li> </ul> | 8.33 |
| Governance Leadership                | <ul style="list-style-type: none"> <li>• Policy Formulation</li> <li>• Risk and Compliance Management</li> <li>• Cooperative Governance</li> </ul>                          | 8.33 |
|                                      |                                                                                                                                                                             |      |
| <b>Core Competencies</b>             |                                                                                                                                                                             |      |
| Moral Competence                     |                                                                                                                                                                             | 8.33 |
| Planning and Organising              |                                                                                                                                                                             | 8.35 |
| Analysis and Innovation              |                                                                                                                                                                             | 8.33 |
| Knowledge and Information Management |                                                                                                                                                                             | 8.33 |
| Communication                        |                                                                                                                                                                             | 8.33 |
| Results and Quality Focus            |                                                                                                                                                                             | 8.33 |
| Total Percentage                     |                                                                                                                                                                             | 100% |

- 6.9 There is no hierarchical connotation to the competencies and all are essential to the role of senior manager to influence high performance. All competencies will therefore be considered as measurable and critical in assessing the level of the employee performance

## 7. EVALUATING PERFORMANCE

7.1 The Performance Plan (Annexure A) to this Agreement sets out-

7.1.1 The standards and procedures for evaluating the Employee's performance, and

7.1.2 The intervals for the evaluation of the Employee's performance.

7.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the performance contract remains in force.

7.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to and implementation must take place within the set time frames.

7.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.

7.5 The annual performance appraisal will involve:

*[Handwritten signature]*

7 S.O  
A.B  
P.M

7.5.1 Assessment of the achievement of results as outlined in the performance plan:

- 7.5.1.1 Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
- 7.5.1.2 An indicative rating on five-point scale should be provided for each KPA.
- 7.5.1.3 The applicable assessment rating calculator (refer to paragraph 7.5.3 below) must then be used to add the scores and calculate a final KPA score.

| Level | Terminology                                  | Description                                                                                                                                                                                                                                                                                                                                     | Rating |   |   |   |   |
|-------|----------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|---|---|---|---|
|       |                                              |                                                                                                                                                                                                                                                                                                                                                 | 1      | 2 | 3 | 4 | 5 |
| 5     | Outstanding performance                      | Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.            |        |   |   |   |   |
| 4     | Performance significantly above expectations | Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.                                                            |        |   |   |   |   |
| 3     | Fully effective                              | Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.                                                                                 |        |   |   |   |   |
| 2     | Not fully effective                          | Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan. |        |   |   |   |   |

MD  
8 SR  
AB. SD  
P.M

| Level | Terminology              | Description                                                                                                                                                                                                                                                                                                                                                                                                                                         | Rating |   |   |   |   |
|-------|--------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|---|---|---|---|
|       |                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1      | 2 | 3 | 4 | 5 |
| 1     | Unacceptable performance | Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement. |        |   |   |   |   |

### 7.5.2. Assessment of the Competencies

- 7.5.2.1 Each CR should be assessed according to the extent to which the specified standards.
- 7.5.2.2 An indicative rating on the five-point scale should be provided for each CR.
- 7.5.2.3 This rating be multiplied by the weighting given to each CR during the contracting process, to provide a score.
- 7.5.2.4 The applicable assessment rating calculator (refer to paragraph 7.5.3) must then be used to add the scores and calculate a final CR score.
- 7.5.2.5 The assessment of the performance of the employee will be based on the following rating scale for competencies.

| Rating | Achievement level | Description                                                                                                                                                                 |
|--------|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2      | Basic             | Applies basic concepts, methods and understanding of local government operations, but requires supervision and development intervention                                     |
| 3      | Competent         | Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analyses                            |
| 4      | Advanced          | Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in depth analyses.                                     |
| 5      | Superior          | Has comprehensive understanding of local government operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods |

### 7.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

*Handwritten notes:*  
 mis  
 SE  
 SD  
 P.M

- 7.6 The overall rating for KPIs will be converted to 80% and that of the CR will be converted to 20% and both scores together will be the final score of the **Employee's** performance.
- 7.7 For purpose of evaluating the performance, an evaluation panel constituted of the following persons will be established -
- 7.7.1 Municipal Manager;
  - 7.7.2 Chairperson of the performance audit committee
  - 7.7.3 Member of the Mayoral committee and
  - 7.7.4 Municipal manager from another municipality.
- 7.8 The manager responsible for human resources of the municipality must provide secretariat services to the evaluation panel referred to above.

## 8. SCHEDULE FOR PERFORMANCE REVIEWS

- 8.1. The performance of each **Employee** in relation to his performance agreement shall be reviewed at the end of the quarter with the understanding that the first quarter review may be verbal if performance is satisfactory: (The Employer and Employee will endeavor to conduct such review within one month after the end of a quarter):

|                       |   |                                                   |
|-----------------------|---|---------------------------------------------------|
| <b>First quarter</b>  | : | <b>July – September 2018 (10-20 October 2018)</b> |
| <b>Second quarter</b> | : | October – December 2018 (Not applicable)          |
| <b>Third quarter</b>  | : | January – March 2019 (Not applicable)             |
| <b>Fourth quarter</b> | : | April – June 2019 (Not applicable)                |

- 8.2 The **Employer** shall keep a record of the reviews and assessment meetings conducted.
- 8.3 Performance feedback shall be based on the **Employer's** assessment of the **Employee's** performance.
- 8.4 The **Employer** will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The **Employee** will be fully consulted before any such change is made.
- 8.5 The **Employer** may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

## 9. DEVELOPMENTAL REQUIREMENTS

Personal growth and development needs identified during any performance appraisal discussion must be documented in a Personal Development Plan

MD  
S.R.  
S.D.  
A.B.  
P.M.

(PDP) in the format set out in Annexure B as well as the actions agreed to and implementation must take place within set time frames.

## 10. OBLIGATIONS OF THE EMPLOYER

10.1 The Employer shall –

- 10.1.1 Create an enabling environment to facilitate effective performance by the employee;
- 10.1.2 Provide access to skills development and capacity building opportunities;
- 10.1.3 Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
- 10.1.4 on the request of the **Employee** delegate such powers reasonably required by the **Employee** to enable him to meet the performance objectives and targets established in terms of this Agreement; and
- 10.1.5 make available to the **Employee** such resources as the **Employee** may reasonably require from time to time to assist him to meet the performance objectives and targets established in terms of this Agreement.

## 11. CONSULTATION

- 11.1 The **Employer** agrees to consult the **Employee** timeously where the exercising of the powers will have amongst others –
  - 11.1.1 A direct effect on the performance of any of the **Employee's** functions;
  - 11.1.2 Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and
  - 11.1.3 A substantial financial effect on the **Employer**.
- 11.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 11.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

## 12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1 The evaluation of the **Employee's** performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 12.2 A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the **Employee** in recognition of outstanding performance to be constituted as follows:
- 12.2.1 A score of 130% to 149% is awarded a performance bonus ranging from 5% to 9%; and
- 12.2.2 A score of 150% and above is awarded a performance bonus ranging from 10% to 14%.
- 12.2.3 The following table provides a further breakdown of the above-mentioned scores and performance bonus:

| Score       | Performance Bonus |
|-------------|-------------------|
| 130 to 134% | 5%                |
| 135 to 139% | 6%                |
| 140 to 144% | 8%                |
| 145 to 149% | 9%                |
| 150 to 154% | 10%               |
| 155 to 159% | 11%               |
| 160 to 164% | 12%               |
| Above 165%  | 14%               |

- 12.3 In the case of unacceptable performance, the **Employer** shall –
- 12.3.1 Provide systematic remedial or developmental support to assist the **Employee** to improve his performance; and
- 12.3.2 After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his duties.

## 13. DISPUTE RESOLUTION

- 13.1 Any disputes about the nature of the **Employee's** performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by –

13.1.1 The MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the **Employee**; or

13.1.2 Any other person appointed by the MEC.

13.1.3 A member of the Municipal Council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee whose decision shall be final and binding on both parties.

#### 14. GENERAL

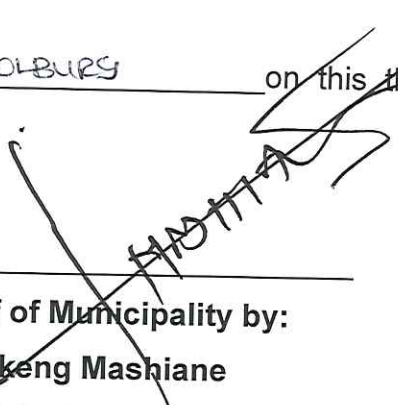
14.1 The contents of this agreement and the outcome of any review conducted in terms of **Annexure A** must be made available to the public by the **Employer** in accordance with Section 46 of the Systems Act.

14.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

14.3 The performance assessment results of the Municipal Manager must be submitted to the MEC responsible for local government within fourteen (14) days after the conclusion of the assessment.

M D  
S.R  
13 S.O  
A.B.  
P.M

Signed at SASOLBURG on this the 25 day July of 2018.

Signature 

Signed on behalf of Municipality by:

Mr Solomon Obakeng Mashiane

(The Acting Municipal Manager)

#### AS WITNESSES

1. Signature 

2. Signature 

Signature 

Signed and Accepted by:

Mr Mduduzi Ndaba

(The Acting-Director Technical and Infrastructure Services)

#### AS WITNESSES

1. Signature 

2. Signature 



## ANNEXURE A

### PERFORMANCE PLAN 2018/19

---

ACTING DIRECTOR: TECHNICAL SERVICES

---

Metsimaholo Local Municipality

A large handwritten 'X' is drawn over the signature line. To the right of the 'X' are the handwritten initials 'MD'.

This plan defines the Council's expectations of the Acting Director: Technical Services in accordance with the Acting Director: Technical Service's performance agreement to which this document is attached and Section 57 (5) of the Municipal Systems Act which provides that performance objectives and targets must be based on the key performance indicators set out from time to time in the Municipality's Integrated Development Plan (IDP).

The following Municipal Key Performance Areas, Programmes and Objectives as per the approved IDP and SDBIP will inform the **Acting Director: Technical Service's** performance against set performance indicators.

| KPA no. | Key Performance Area                                   | Weight | Key Performance Indicator                                                                                                                                                                                                                                                                                                                                                                 |
|---------|--------------------------------------------------------|--------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1       | Service Delivery and Infrastructure Development        | 60     | <ul style="list-style-type: none"> <li>➤ Integrated Development Plan –Infrastructure Sector Plans</li> <li>➤ Roads</li> <li>➤ Electricity</li> <li>➤ Portable water</li> <li>➤ Sanitation</li> </ul>                                                                                                                                                                                      |
| 2       | Local Economic Development                             | 10     | <ul style="list-style-type: none"> <li>➤ Enhancing Local Economic Development through projects within the respective directorates.</li> <li>➤ Promoting good contract management within respective directorates.</li> </ul>                                                                                                                                                               |
| 3       | Financial Management and Viability                     | 10     | <ul style="list-style-type: none"> <li>➤ Participation in the planning and budget processes within the municipality</li> <li>➤ Exercising adequate management of budget within the respective directorates</li> </ul>                                                                                                                                                                     |
| 4       | Municipal Transformation and Institutional Development | 10     | <ul style="list-style-type: none"> <li>➤ Participation in performance management system within the municipality.</li> <li>➤ Promoting good human and administrative relations and development of the Human Resources at the directorate's disposal.</li> <li>➤ Promoting good customer service.</li> </ul>                                                                                |
| 5       | Good Governance and Participation                      | 10     | <ul style="list-style-type: none"> <li>➤ Promoting adequate planning processes that promote good audit outcomes within the respective directorates</li> <li>➤ Promoting openness and transparency through creation of a reporting culture in the respective directorates</li> <li>➤ Enhancing the functionality of the different committees within the respective directorates</li> </ul> |

*MD*

# KEY PERFORMANCE AREA 1: SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT

| PERFORMANCE PLAN 2018/19                                 |                                                                                                        |                                                                                   |          |                                                                                                  |                                                                     |                                                              |                                                                        |                                                                     |                                              |
|----------------------------------------------------------|--------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|----------|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|--------------------------------------------------------------|------------------------------------------------------------------------|---------------------------------------------------------------------|----------------------------------------------|
| PRIORITY AREA/PROGRAMME: INTEGRATED DEVELOPMENT PLANNING |                                                                                                        |                                                                                   |          |                                                                                                  |                                                                     |                                                              |                                                                        |                                                                     |                                              |
| ID                                                       | Strategic Objective                                                                                    | Key Performance Indicator                                                         | Baseline | Annual Target                                                                                    | Quarter1                                                            | Quarter2                                                     | Quarter 3                                                              | Quarter 4                                                           | Means of Verification                        |
| 1.1                                                      | Ensure the development and annual review of the municipality's Comprehensive Infrastructure Plan (CIP) | 1.1.1 WSDP and roads and storm water plan developed and approved by Council       |          | WSDP and roads and storm water plan developed and submitted to Council for approval by June 2019 | Procurement of the service provider                                 | Development of Draft WSDP, roads and storm water plan        | Submission of the Draft WSDP, roads and storm water plan to Management | Submission of the Draft WSDP, roads and storm water plan to Council | Approved sector plans and Council resolution |
| PRIORITY AREA/PROGRAMME: ROADS                           |                                                                                                        |                                                                                   |          |                                                                                                  |                                                                     |                                                              |                                                                        |                                                                     |                                              |
| ID                                                       | Strategic Objective                                                                                    | Key Performance Indicator                                                         | Baseline | Annual Target                                                                                    | Quarter1                                                            | Quarter2                                                     | Quarter 3                                                              | Quarter 4                                                           | Means of Verification                        |
| 1.2                                                      | Ensure universal access to reliable and quality basic municipal services by all communities.           | 1.2.1 Number of kms of internal roads repaired and maintained                     |          | 5 kms of internal roads repaired and maintained by June 2019                                     | 1 km of road resealed                                               | 2 kms of roads resealed                                      | 1 km of road resealed                                                  | 1 km of road resealed                                               |                                              |
| 1.2                                                      | Ensure universal access to reliable and quality basic municipal services by all communities.           | 1.2.1.1 Number of km of roads identified for paving and storm water construction. |          | Construction of 6 km's paved roads and storm-water in wards 8,9 and 11 by June 2019              | Roads surveying and completion of sub-base and base layer for 6km's | Lay kerbs for both side 6km of the Roads by labour intensive | Lay 6km of paved                                                       | Hand over to municipality with completion certificate               | Report from Technical services               |
| 1.2                                                      | Ensure universal access to reliable and quality basic municipal services by all communities.           | 1.2.1.2 Number of kms of roads graded                                             |          | 20 kms of roads graded by June 2019                                                              | 3 kms of roads graded                                               | 6 kms of roads graded                                        | 6 kms of roads graded                                                  | 5 kms of roads graded                                               | Report from Technical Services               |

| PRIORITY AREA/PROGRAMME: ELECTRICITY    |                                                                                              |                                                                                                           |          |                                                                               |                                                                           |                                                                                 |                                                         |                                                             |                                                                        |
|-----------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|----------|-------------------------------------------------------------------------------|---------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------------------------------------|-------------------------------------------------------------|------------------------------------------------------------------------|
| ID                                      | Strategic Objective                                                                          | Key Performance Indicator                                                                                 | Baseline | Annual Target                                                                 | Quarterly Targets                                                         |                                                                                 |                                                         |                                                             | Means of Verification                                                  |
|                                         |                                                                                              |                                                                                                           |          |                                                                               | Quarter1                                                                  | Quarter2                                                                        | Quarter3                                                | Quarter 4                                                   | Weight                                                                 |
| 1.2                                     | Ensure universal access to reliable and quality basic municipal services by all communities. | 1.2.2 New electricity connections installed in all newly established formal settlement areas by June 2019 |          | Completion of Themba Kubeka Phase1 of bulk supply by June 2019                | Procurement for Professional services : specification ,advert, evaluation | Procurement for Professional service :adjudication, appointment of a contractor | Execution of the work                                   | 100% completion for Phase1                                  | Quarterly Progress reports and close up report for Phase 1 Bulk supply |
| 1.2                                     | Ensure universal access to reliable and quality basic municipal services by all communities. | 1.2.2.1 Construction of 6.5 km bulk supply line to Letirim sub station                                    |          | 6.5 km bulk supply line constructed by June 2019                              | Procurement for Professional services : specification ,advert, evaluation | Procurement for Professional service :adjudication, appointment of a contractor | 6.5 km bulk supply line constructed                     | 6.5 km bulk supply line completed                           | Progress Report And Completion Certificate                             |
| 1.2                                     | Ensure universal access to reliable and quality basic municipal services by all communities. | 1.2.2.2 Electricity Maintenance Plan developed and approved by council                                    |          | Electricity Maintenance Plan developed and approved by Council by June 2019   | 0                                                                         | Draft Electricity Maintenance Plan developed                                    | Draft Electricity Maintenance Plan tabled in Management | Electricity Maintenance Plan tabled in Council for approval | Approved maintenance plan and Council resolution                       |
| 1.2                                     | Ensure universal access to reliable and quality basic municipal services by all communities. | 1.2.2.3 % of electricity distribution losses minimized                                                    |          | Electricity distribution losses minimised to 20%                              | Electricity distribution losses minimised to 20%                          | Electricity distribution losses minimised to 20%                                | Electricity distribution losses minimised to 20%        | Electricity distribution losses minimised to 20%            | Report                                                                 |
| PRIORITY AREA/PROGRAMME: PORTABLE WATER |                                                                                              |                                                                                                           |          |                                                                               |                                                                           |                                                                                 |                                                         |                                                             |                                                                        |
| ID                                      | Strategic Objective                                                                          | Key Performance Indicator                                                                                 | Baseline | Annual Target                                                                 | Quarterly Targets                                                         |                                                                                 |                                                         |                                                             | Means of Verification                                                  |
|                                         |                                                                                              |                                                                                                           |          |                                                                               | Quarter1                                                                  | Quarter2                                                                        | Quarter 3                                               | Quarter 4                                                   | Weight                                                                 |
| 1.2                                     | Ensure universal access to reliable and quality basic municipal services by all communities. | 1.2.3 Conventional water meters replaced with prepaid meters in all the identified areas                  |          | 1000 targeted meter installations and replacement of meters by prepaid meters | 250 targeted prepaid meters installed                                     | 250 targeted prepaid meters installed                                           | 250 of targeted prepaid meters installed                | 250 targeted prepaid meters installed                       | Report from Technical Services                                         |

MD

[illegible]



Signature \_\_\_\_\_

Signed on behalf of Municipality by:

Mr Solomon Obakeng Mashiane (Acting-Municipal Manager)

Signature.....

Signed and Accepted by: Mr Mduduzi Ndaba

(Acting Director: Infrastructure and Technical Services)

25 July 2018

Signed at SASOLBURG on this the 25<sup>th</sup> day July of 2018.

Signature \_\_\_\_\_

Signed on behalf of Municipality by:

Mr Solomon Obakeng Mashiane

(Acting-Municipal Manager)

Signature.....

Signed and Accepted by: Mr Azael Moholi

(Acting Director: Organisational Development and Corporate Services)